

# **PROJECT LAZARUS**

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# PROJECT OVERVIEW

The purpose of *Project Lazarus* is to review and ultimately revise the current SME Role Program implemented with an intent to better familiarize new analysts with their SME roles, as well as make significant changes to allow for the opportunity of better development within their roles.



# PROJECT MISSIONS

- I. Assign mentors to new SMEs
- II. Dedicate development time for on-boarding of new SMEs
- III. Dedicate SME development meeting time
- IV. Establish bridge of communication with Tier III teams
- V. Assign projects for SMEs



# MISSION I: ASSIGNING MENTORS

- New SMEs get introduced and up to speed with procedures
- Senior SMEs get refresher on role specific information/protocol
- New SME & Senior SME relationship development

# MISSION II: DEDICATING ON-BOARDING TIME

- Dedicated time with new and senior SME
- Twice a week for one hour for the first month
- Somewhat costly but a necessity or development

# MISSION III: DEDICATING DEVELOPMENT TIME

- Dedicated time for SME teams to meet
- Biweekly for an hour
- Harmonious flow of communication

# MISSION IV: TIER III TEAM COMMUNICATION

- Removes opportunity for miscommunication
- Flow of information is pipelined and seamless
- Establishes relationship with Tier III teams and ITSD

# MISSION V: SME PROJECTS

- Builds off of preceding phases
- Decrease workload of Tier III teams
- Allow for development of SMEs

# CONCLUSION

- Allows for opportunity of development
- Changes fit in with other 2020 developments for ITSD
- The ***Project Lazarus*** OneNote can be found [here](#) with more information

